



ILM LEVEL 4 AWARD IN MANAGEMENT

Overview of units

Ref	Unit title	NCV*	Mandatory
M4.01	Understanding the management role	4	A
M4.02	Developing management skills	4	A

* Notional credit value

Candidates must complete the associated mandatory units for their qualification, marked A = Award – check with your centre for further advice.

Learning resources

ILM offers a range of support material for the ILM Level 4 Award in Management

- **Management Extra** published by Pergamon Flexible Learning. This is an adaptable training resource comprising a series of workbooks which cover a wide range of management topics. Many of these books provide excellent support for the programme, for example: Positive Working Relationships, Leading Teams, Leadership and Management in Organisations, Development for High Performance, Making Sense of Data and Information, and Effective Communications
- **Unit assessments.** A range of ready-to-use assessments, complete with mark sheets, covering units and clusters of units

ILM membership

All learners gain free studying membership of ILM for one year. Designed to help candidates get the most from their course and advance their management career, studying membership gives access to a wide range of specialist support and development materials and services. Once registered, candidates can activate their ILM studying membership online at www.i-l-m.com/activate. At any time candidates can upgrade to become a full ILM professional member – giving an additional range of membership services and the use of post nominal letters (e.g. AInstLM).

Contact ILM www.i-l-m.com

The ILM Qualification and Membership teams are dedicated to providing the very best in customer care. If you need guidance on any aspect of leadership and management development, whether at an individual or organisational level, contact ILM.

For information on any aspect of ILM qualifications and learning resources contact **01543 266867** or e-mail **customer@i-l-m.com**

For information on ILM membership contact **01543 266886** or e-mail **membership@i-l-m.com**

Customer Services

Stowe House
Netherstowe
Lichfield
Staffordshire
WS13 6TJ
T 01543 266867
F 01543 266893